

# Johnsonville describes Stoffel service as “above and beyond”

At Johnsonville in Sheboygan Falls, Wisconsin, they move five million pounds of freight a week ... up to seven million during the peak summer season. That's a lot of brats!

Keeping all those brats moving on their way to hungry consumers takes a fleet of 10 reach trucks, three pacers, 10 walkie/riders and seven walkies on the go 24 hours a day, six days a week according to Johnsonville Warehouse Manager Todd Kaminski.

“When it comes to maintaining our lift equipment, I rely totally on Stoffel Equipment,” Todd comments. “Stoffel is extremely customer oriented. If we need an emergency repair, they're here within two hours. Because of our maintenance agreement and up time with Stoffel, I don't have to tie up budget money in parts inventory. We've been working with Stoffel since 1989.”

Todd considers Stoffel Equipment's service to go 'above and beyond' the expected. “For example, if our Stoffel service tech notices anything such as operator error or even an inconsistency in the floor surface that may be causing problems with our equipment, they let me know, so we can address the problem and get it handled. I appreciate that.”

Johnsonville's partnership with Stoffel Equipment is 13 years strong and still growing.



“Stoffel doesn't just drop off the trucks and leave. My customer service rep is here in person at least once a month. Stoffel is extremely customer oriented. If we need an emergency repair, they're here within two hours. Because of our maintenance agreement and up time with Stoffel, I don't have to tie up budget money in parts inventory.”

*Todd Kaminski*  
Warehouse Manager  
Johnsonville



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